The Goodwill Opportunity Campus also brings together community partner agencies with a full-time, on-site presence offering wraparound services for clients under one roof. By addressing client barriers in healthcare, banking, financial literacy and transitional support services for individuals with criminal backgrounds, Goodwill and its partner agencies work together to look at the whole person in order to help clients achieve stability and eventually gain a level of self-sufficiency to achieve family sustaining employment.



#### **CHARLOTTE COMMUNITY HEALTH CLINIC – WEST**

A local non-profit health clinic providing quality, accessible health services to low-income and uninsured adults. CCHC-West offers primary care, behavioral health services, and health and wellness education for pediatric and adult patients. With the support of community partners, healthcare providers, donors and volunteers, the clinic bridges the gap to health and wellness for those without other means of medical care.



OMMON

WEALTH CHARLOTTE

#### **CHARLOTTE METRO CREDIT UNION**

A full-service, not-for-profit financial institution open to anyone in the community. CMCU also provides the unbanked and those needing to rebuild or re-establish their credit history the opportunity to develop a banking relationship with Fresh Start checking accounts, automatic transfer programs designed to build savings, and specialty loan programs.

## COMMON WEALTH CHARLOTTE

An innovative non-profit providing financial empowerment to Charlotte's low-wage workers through financial education coupled with access to specially-designed financial products to get clients banked. This unique model includes a loan collateral pool that allows credit union partners, including Charlotte Metro Credit Union, to make low-interest emergency loans to low-wage clients, a vital first step to address financial instability.



#### THE CENTER FOR COMMUNITY TRANSITIONS

A non-profit helping individuals with criminal records find a healthier and more productive way of living. The Center for Community Transitions provides employment and transition services, supports alternatives to incarceration, and restores and strengthens family bonds.







# **OVERVIEW OF COMMUNITY SERVICES**

For more information about Goodwill, its programs and its partners, please visit www.goodwillsp.org.

Goodwill Industries of the Southern Piedmont • 5301 Wilkinson Boulevard, Charlotte, NC 28208 Located just off the CATS Sprinter bus line • 704-372-3434



# A WORLD OF OPPORTUNITY

Goodwill<sup>®</sup> Industries of the Southern Piedmont *changes lives through the power of work*. In June 2016, the organization opened the game-changing Goodwill Opportunity Campus. The campus features the 160,000 square foot Leon Levine Opportunity Center, a facility providing a comprehensive collection of resources and opportunities for job training, job placement and job creation for individuals with barriers to employment.



#### JOB RESOURCE CENTER

The starting point for individuals who visit Goodwill for job training and employment services. The Job Resource Center offers space for clients to develop skills through mock interviews and resume writing, as well as meet with a career development specialist one-on-one and search for jobs online with convenient access to computers and printers.



#### **GOODWILL UNIVERSITY**

Goodwill University is designed to deliver free learning opportunities for clients and Goodwill team members. Goodwill University offers multi-week job training courses in Customer Service, Administrative & Business Services; Hospitality & Tourism; Construction Skills I & II; Forklift & OSHA-10 and Microsoft Office Specialist, as well as computer training including software basics, typing, Internet and social networking.



#### SCHOOL OF RETAIL

A training program for new hires in the retail division at Goodwill that features a 1,200 square foot mock store to place a focus on the success of team members by helping them develop confidence and learn their new positions in a controlled environment. Students learn hard and soft skills in the School of Retail including customer service, tactics, merchandising, pricing, point of sale software and the mission of Goodwill.

#### **GOODWORK STAFFING**

A full-service staffing division of Goodwill Industries of the Southern Piedmont for temporary, temp-to-hire and direct hire placements, as well as executive recruiting, on-site management and payroll services. GoodWork Staffing's specializations include administrative/clerical, customer service, construction, light industrial and retail services, with local offices in Charlotte, Gastonia, Concord and Rock Hill.

### GOODWILL CONSTRUCTION SERVICES

A division of Goodwill Industries of the Southern Piedmont and a licensed general contractor. Fully bonded and insured, Goodwill Construction Services specializes in renovations and additions in the residential and commercial markets. Visit goodwillconstructionservices.com to request a quote.





#### GW

GW offers affordable designer and brand name apparel, jewelry, shoes, accessories and home decor. Second Edition: A Goodwill Outlet Store is also at the Goodwill Opportunity Campus. GW and Second Editions are open Monday-Saturday from 9 a.m. to 9 p.m. and Sunday from 10 a.m. to 7 p.m.



#### **COMMUNITY TABLE BISTRO**

A food service training division of Goodwill Industries of the Southern Piedmont that serves healthy and affordable food and beverage options in an area that has become commonly known as a "food desert." Many ingredients are grown locally in an on-site urban garden. Prices range from \$.99 - \$7.99 serving breakfast and lunch Monday – Friday from 6:30 a.m. to 3 p.m.

#### BANK OF AMERICA COMMUNITY SPACE

A 3,000 square foot event space with three projector screens and A/V services available. In addition, there are 11 conference rooms and a terrace, which are open to the public to book for events such as corporate meetings and conferences, roundtable discussions, banquets and weddings, with catering provided by Community Table Bistro. To book a space, please contact Goodwill's catering sales manager at 704-332-0349.



